

Sustainable Palm Oil Dialogue



PRIVACY STATEMENT

1. General

In this privacy statement, the **organisation of The Sustainable Palm Oil Dialogue, consisting of EPOA, IDH and RSPO**, hereinafter referred to as *the organisation*, provides information on the processing of personal data by **the organisation**. The organisation is available by email at: event@spodeurope2020.eu.

The organisation is the controller of the personal data obtained or generated by the website www.spodeurope2020.eu by email, text messages and apps.

This privacy statement also applies to the visitors to the website of **the organisation**, the users of the apps of **the organisation**, the clients of **the organisation** and their relations, the visitors of the events of **the organisation** and all persons whose personal data **the organisation** processes, with the exception of the persons who work for the **the organisation**.

2. Personal data

The personal data processed by **the organisation** are (a) personal data that you provided to us using the website www.spodeurope202.eu, by email, text message, apps or in any other manner, directly or indirectly, (b) personal data generated by the receipt of electronic messages sent by us, or your use of the website www.spodeurope202.eu, and by apps or any comparable applications.

Examples of personal data that you provide to us are: first name, family name, address, postal code and town, email address and telephone number.

Examples of personal data generated by us are: IP address, web surfing behaviour and other data on the use of this website.

3. Use of personal data

The organisation uses the personal data for the various purposes described below: to register participants and visitors to events, to inform participants and visitors about events for which these have registered, and for similar events and activities. Your personal data will also be used for the Invitado Leadsan-app.

4. Involvement of third parties

The organisation has enlisted the help of **Invitado** (part of HVMP Marketing B.V. and established at the Vlasmarkt 1a, 3011 PW Rotterdam) to process your personal data. Invitado only processes personal data by order and on behalf of **the organisation**. **The organisation** has concluded a processing agreement with Invitado.

The organization will provide the information gained from your registration to **Eventinsight** (established at the Kraneweg 13-3, 9718 JC Groningen), to enable your access to their digital platform. Eventinsight only processes personal data by order and on behalf of **the organisation**. **The organisation** has concluded a processing agreement with Eventinsight.

5. Transfer outside the (European Economic Area) EEA

Your personal data will be shared within Mailchimp in the United States of America. When consented, your data will therefore be shared outside the EEA.

6. Cookies

The website of **the organisation** uses so-called functional and analytical 'cookies'. Cookies are small data files stored on your computer, tablet or smartphone when you visit a website.

The functional cookies are used to allow the website to perform properly. The analytical cookies are used to create statistics on the use of the website. **The organisation** uses Google Inc.'s Analytics to this end and has set these cookies 'privacy-friendly', in line with the instructions of the Dutch Data Protection Authority. This means that the data collected using Google Analytics will be anonymised as much as possible and that Google will never process your entire IP-address but will always mask its final octet. Google does not use the collected data for its own purposes, because **the organisation** has not given it permission to use the data for that purpose. **The organisation** also does not use any other Google-services in combination with the Google Analytics-cookies. Google stores the collected data on servers in the United States of America. **The organisation** has concluded a processing agreement with Google, Inc. For more information, please read [Google Analytics' privacy policy](#). If you do not wish to accept Google Analytics cookies, please click [here](#). You can also turn off cookies, by allowing selected cookies or no cookies at all in your browser's settings. Please take into account that if you do not accept certain cookies, you will not be able to use certain functionalities of the website, and that the website's ease of use will be limited.

7. Changes in / deletion of personal data / Complaints

- 7.1. Everyone is entitled to inspect, correct, complete, delete and block his or her personal data. Anyone involved wishing to make use of these rights or with questions regarding this Privacy statement may contact **the organisation** by email: event@spodeurope2020.eu.
- 7.2. If you have a complaint about the way in which **the organisation** processes your personal data, please contact **the organisation** by emailing event@spodeurope2020.eu. If that fails to lead to a satisfactory solution, you may always contact the Dutch Data Protection Authority (www.acm.nl/nl).

8. Retention period

- 8.1. **The organisation** does not keep personal data longer than necessary for the above-mentioned purposes, or only as long as required to meet the regulatory requirements.

9. Security

- 9.1. **The organisation** has included fitting technical and organizational measures in its processing agreement with Invitado, to protect the Users' personal data from loss or unlawful processing.

10. Changes in the Privacy statement

- 10.1. **The organisation** reserves the right to change this Privacy statement. Each change will be announced on this page. **The organisation** therefore advises all interested parties to regularly check this page for any changes made. The current privacy statement was last changed on June 23rd 2020.